



## **Parent Wellbeing & Partnership Guide**

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# Parent Wellbeing & Partnership Guide

## 1. Purpose

Support parent wellbeing and encourage partnership with ON22 tutors.

## 2. Principles

Open communication, respect, shared responsibility.

## 3. Support

Provide clear guidance, updates, and accessible channels for questions.

## 4. Parent Conduct

Parents to engage respectfully, support students, and liaise with tutors appropriately.

## 5. Feedback

Parents encouraged to provide feedback for continuous improvement.

## FAQs

Q: How can parents contact ON22?

A: Email [support@on22.com](mailto:support@on22.com) for general enquiries.

Q: What is expected of parents?

A: Respectful communication, ensuring a suitable study space.

Q: Can parents give feedback?

A: Yes, feedback welcomed to improve services.

ON22 Academy is an online learning provider. We are not registered as an independent school with the UK Department for Education, but we follow safeguarding and wellbeing practices aligned with UK school standards.